

SANDGATE SWIMMING CLUB TERMS AND CONDITIONS

These Terms and Conditions will be considered by the Club as being accepted if any one of the following occurs:

- Terms and Conditions have been signed;
- Payment has been made; or,
- Swimmer has attended a lesson.

PAYMENTS

- To secure Learn to Swim and Squad positions, both membership fees **and** the first 5 weeks of lesson/squad fees must be **paid in full at the time of booking**.
- Fees for intensives must be **paid in full at the time of booking** to secure a position.
- Throughout the season, LTS and Squad **payments must be received prior** to the swimmer entering the water.
- Payment can be made by Cash, Cheque, BPAY, EFT, or EFTPOS - Cheques are to be made payable to **Sandgate and District Aquatics Inc** or **Sandgate Swimming Club**.
- Fees are invoiced for whole Terms (Term Invoice), broken down into units (Blocks) and can be paid:
 - As a lump sum for the whole of the term
 - As a block payment – a block generally equates to a 5-week period and for example a term of 10 weeks will generally be in 2 blocks.
 - By prior arrangement with the Committee.
- Payment Dates will be stated on the Term Invoice. The Term Invoice will be e-mailed to the address indicated on the Swim Program Enrolment Form.
 - Non-paid swimmers will not be permitted to enter the water.
- If you are paying by the Block or by Prior Arrangement
 - You will receive a Statement of Account (e-mailed to the address on your enrolment form) prior to the start of each Block/Arranged Period and will show you what may remain outstanding for the rest of the Term.
 - Payment must be received before each Block/Arranged Period commences – non-payment will result in a swimmer not being permitted to enter the water.
- The Club reserves the right to cancel a swimmer's spot if monies are outstanding.
- The Club has a NO REFUND OF MONIES Policy.

NOTE: Squad training can continue into School Holidays if numbers are sufficient, so Squad Block dates may differ to Learn to Swim Block dates.

OPERATION OF SWIMMING LESSONS

- We provide lessons by allocating your child/ren into a class/level (spot).
- The swimmer's spot is reserved for your child/ren for the duration of the Spring & Summer swimming season (Oct–April) as long as fees are paid up to date or you advise us otherwise in writing.
- The Committee takes all reasonable steps that are within our control to provide lessons at the arranged days and times.

LESSON BLOCKS

- Block dates are listed on the Club's website www.sandswim.com.au
- If you need to confirm any swimming arrangements, please email sandswim@bigpond.net.au or telephone the Club Office on 0455 571 595 during our office hours.

ENROLMENT CANCELLATIONS

- Lessons are held during Queensland State School terms – usually 10 week periods. Should you be away on holidays during these times and wish to maintain your child's/ren's swimming lesson spot you must pay for the period that you are away. If you do not pay for this period, the Club cannot guarantee your child's/ren's lesson time when you return.
- Once a swimmer is enrolled in the swimming lessons, a continuing place is provided for him/her until such time as the Treasurer is advised in writing that their enrolment is cancelled.
- A minimum of four weeks' written notice must be given to cancel lessons.
- If no notice is given, we reserve the right to charge for all lessons during the required notice period.



LESSON CANCELLATIONS

- The Club will credit your account against future fees in regards to lessons that are cancelled due to factors beyond our control. These are:
 - Storms (Regulations state not to run lessons within 30 minutes of a lightning strike)
 - Equipment Failure
 - Pool Closure at Owner's instruction
 - Pool Condition (If the pool condition is deemed unsafe prior to lessons commencing)
 - Public Holiday
 - Instructor Illness

ILLNESS

- A confirmed illness (provision of a medical certificate) resulting in the swimmer's absence from training will be credited against future fees. The Club acknowledges that a Medical Certificate would usually be obtained for more serious or longer-term illnesses.
- In all cases where a Medical Certificate is provided a credit against future fees will be processed.
- Credits will not be given for absences without a Medical Certificate.

MAKE-UP LESSONS

Our club is a not-for-profit organisation that only schedules lessons for which there is demand. Therefore, we cannot routinely keep alternative times available for make-up lessons.

- The Club does not guarantee to provide make up opportunities for any absences.
- However, where an absence has been advised in advance in writing, then the absence will be noted and a make-up may be offered if a suitable vacancy is identified.
- Make-ups will only be considered at the request of the swimmer and where prior written notice of the absence is submitted by midday on the day of the swimmer's session.

PARENT/GUARDIAN CONSENT

- I have read, understood and agree to the Fees, Terms and Conditions
- I understand that all Swim Program swimmers must be members of Sandgate Swimming Club
- I understand that I must provide four weeks' notice when terminating my program booking
- I understand that make-up lessons are not guaranteed for non-attendance

Parent Name: _____

Parent Signature: _____

Date: _____

